



Corporate Office #200-160 Dougall Road South., Kelowna, BC V1X 3J4 P. 250.860.4225

A Message from our CEO, Russ Meszaros

Following the unprecedented developments around COVID-19 (Coronavirus), Your Dollar Store With More head office is focused on the health and well-being of our franchise family.

Our top priority is remaining committed to keeping our franchisees, staff and customers supported. We are monitoring the situation as best we can, so we can react appropriately to this ever-changing set of circumstances.

In our stores, it is important to embrace and review the World Health Organization and local health authority's advice for protecting yourself and others in being diligent to:

- Wash your hands frequently with soap and/or alcohol-based sanitizers
- Avoid touching your eyes, nose and mouth
- Stay at home if you are feeling sick
- Follow good respiratory etiquette by covering your mouth and nose with a disposable tissue or the crease of your elbow when you sneeze or cough
- Maintain distance between yourself and anyone who is coughing or sneezing
- Do not share food, drinks, utensils, etc.
- Clean and disinfect frequently touched objects and surfaces
- More information can be found here <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>
- <https://www.who.int/health-topics/coronavirus>

We understand the problems all retail is facing with demand, supply chain interruptions and general product shortages. Customers who do not understand how these changes affect our ability to offer consistent pricing, instead point the finger and condemn us of price gouging.

In an effort to curb the customer concern, we feel it important to have staff and customers informed that the reason for the increase is due to costs going up from Manufacturers.

We suggest using signage (like the one attached) around those items where customers are showing most concern. These can be quickly printed in store and distributed.

Thank you for your ongoing commitment, stay safe.

Please be advised

**Due to product shortages,
Manufacturers have raised product
pricing. To continue to offer these
items to our customers, we too have
to adjust accordingly.**

"More Selection, More Value and a lot More FUN!"

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