



Corporate Office #200-160 Dougall Road South., Kelowna, BC V1X 3J4 P. 250.860.4225

A Message from our CEO, Russ Meszaros

To all who work in our franchise family:

Every day we find out more information about how the effects of COVID 19 is impacting our daily lives. Governments implementing state of emergency status, Store hour restrictions or even full closures of malls by landlords, supply chains being squeezed to their limit.

We understand that to protect you and your staff, the unfortunate decision to close your business may be a choice you have to make. If this is something you do, please keep us informed by sending Joe Schober (Director of Marketing and Sales - Joe@dollarstore.ca) an email indicating when you plan to close so we can keep track.

Once the storm has passed, we would also appreciate a similar email as to when you plan to open your doors again.

We want to re-stress the importance of staying diligent to embrace and review the World Health Organization and local health authority's advice for protecting yourself and others in being diligent to:

- Wash your hands frequently with soap and/or alcohol-based sanitizers
- Avoid touching your eyes, nose and mouth
- Stay at home if you are feeling sick
- Follow good respiratory etiquette by covering your mouth and nose with a disposable tissue or the crease of your elbow when you sneeze or cough
- Maintain social distancing practices keeping distance between yourself and everyone else in general if possible
- Do not share food, drinks, utensils, etc.
- Clean and disinfect frequently touched objects and surfaces
- More information can be found here <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>
- <https://www.who.int/health-topics/coronavirus>

Thank you and our thoughts are with all of you during this trying time.