

Corporate Office #200-160 Dougall Road South., Kelowna, BC V1X 3J4 P. 250.860.4225

Dollar Store deemed an essential service in Ontario

Dear Franchisees

Based on the ruling today in Ontario, it appears dollar stores fall into the category of essential service (See link below) and can remain open if you choose to. Dollarama has indicated they will remain open so we will follow suit.

https://news.ontario.ca/opo/en/2020/03/list-of-essential-workplaces.html

We are assuming that other provinces will likely adopt the same distinction as Ontario. We will continue to monitor the situation and try to provide updates as they arise. The mayor of Tsawwassen in BC has been in touch with our franchisee there and re-iterated the same message, the store is an essential service and can remain open. We also have confirmation at our store in Souris PEI that they can remain open too.

Staying Open

- Please use the World Health Organizations suggestions in their information package "Getting your workplace ready for COVID-19" (link below)
- <u>https://www.who.int/docs/default-source/coronaviruse/getting-workplace-ready-for-covid-19.pdf?sfvrsn=359a81e7_6</u>
- We suggest not accepting cash at this time for health reasons. This will affect returns and re-imbursements which are cash based, so one solution is to extend the return policy (weeks or months later when the store is back to using cash)
- Suggest using plastic bags or if customers bring their own then have them bag their own purchases
- As a safety option stores could consider stocking after hours. This will help minimize staff intermingling with customers during the day.
- Should you have trouble paying supplier invoices, contact the supplier directly to make reasonable arrangements for payment. (If you can't come up with amicable agreement inform head office and we will help arbitrate as solution with all parties involved)
- Please do your best to keep social distancing standards within your stores as local governments may be monitoring retail locations to ensure safety protocols are being met.
- Please constantly be wiping down surfaces and making sure staff is using hand sanitizer often. We need to show our customers we are actively trying to prevent the spread of the virus and offer them and staff a safe environment to shop in.

Plexiglass

• Dean has sourced out a company that provides plexiglass barriers to separate till staff and customers that you may want to consider. We are seeing this implemented at some larger grocery chains as well. See attached

Support for small business

- We are expecting further information on this after the federal government signs off on the economic stimulus package but here is a link to some of their latest information.
- <u>https://www.canada.ca/en/department-finance/news/2020/03/canadas-covid-19-economic-response-plan-support-for-canadians-and-businesses.html</u>
- This article summarizes it well. In all likelihood it passes today. Business' can also defer income tax payments until August 31, 2020.
- <u>https://globalnews.ca/news/6717963/coronavirus-how-to-apply-for-covid-19-wage-subsidy/</u>
- More info:
- <u>https://www.canada.ca/en/department-finance/news/2020/03/canadas-covid-19-economic-response-plan-support-for-canadians-and-businesses.html#Helping_Businesses_Keep</u>
- BC:
- Employers can defer EHT, PST payments until Sep 30th.
- https://news.gov.bc.ca/releases/2020PREM0013-000545#
- It's also good for employers laying off people to make the staff aware of the one-time \$1,000 top up to Federal EI payments being offered by BC.

Thank you for your ongoing commitment, stay safe.

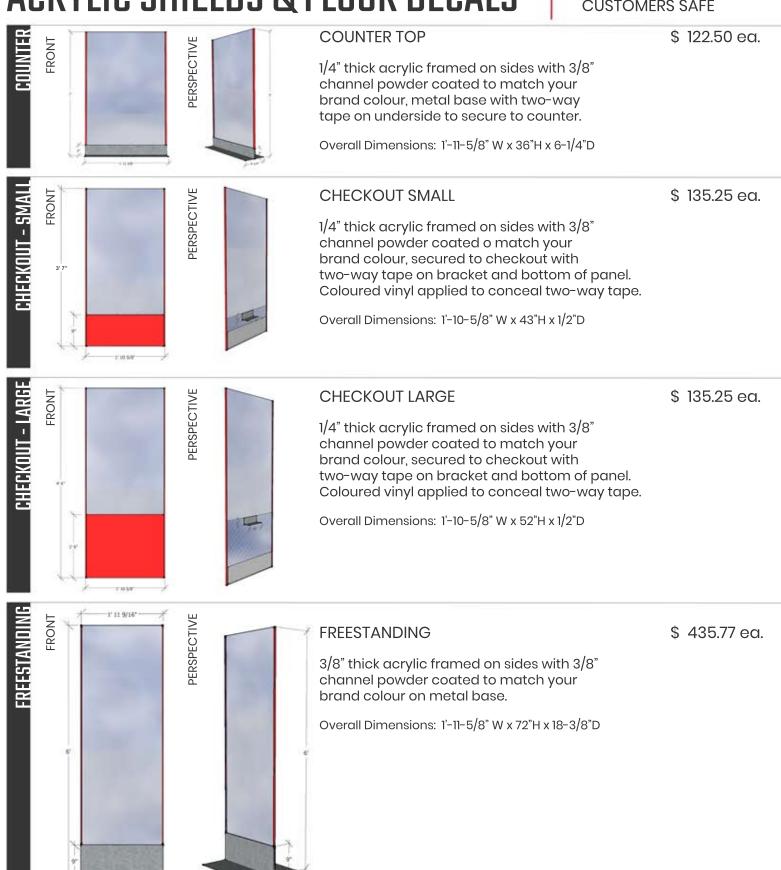


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> > \$ 55.35 ea.



FLOOR DECAL - [INSERT PRODUCT NO.]

Vinyl printed decal directing customers to maintain 2m seperation. Background colour can be changed to match your brand colour.

Overall Dimensions: 36" W x 72"L

sales@canadasbeststorefixtures.com

LET US GET YOUR ORDER READY AND LET US INSTALL IT FOR YOU

ORDER SHEET

PRODUCT NAME	DESCRIPTION	UNIT PRICE	QUANTITY
COUNTER TOP	ACRYLIC SHIELD 1'-11-5/8"W x 36"H x 6-1/4"D	\$ 122.50 ea.	
CHECKOUT SMALL	ACRYLIC SHIELD 1'-10-5/8"W x 43"H x 1/2"D	\$ 135.35 ea.	
CHECKOUT LARGE	ACRYLIC SHIELD 1'-10-5/8" W x 52"H x 1/2"D	\$ 135.25 ea.	
FREESTANDING	ACRYLIC SHIELD 1'-11-5/8"W x 72"H x 18-3/8"D	\$ 435.77 ea.	
FLOOR DECAL	VINYL FLOOR DECAL 36"W X 72"L	\$ 55.35 ea.	
INSTALLATION	INSTALL PER STORE	contact us	



For the Safety of Staff & Customers

Please maintain a distance of 4 feet

