

Your *Dollar Store* With More

Corporate Office #200-160 Dougall Road South., Kelowna, BC V1X 3J4 P. 250.860.4225

April 22 2020

Thankyou to all Franchisees and their staff!

Head office wants to thank all the store owners and their staff for their dedication and courage while they keep their stores open during this crisis.

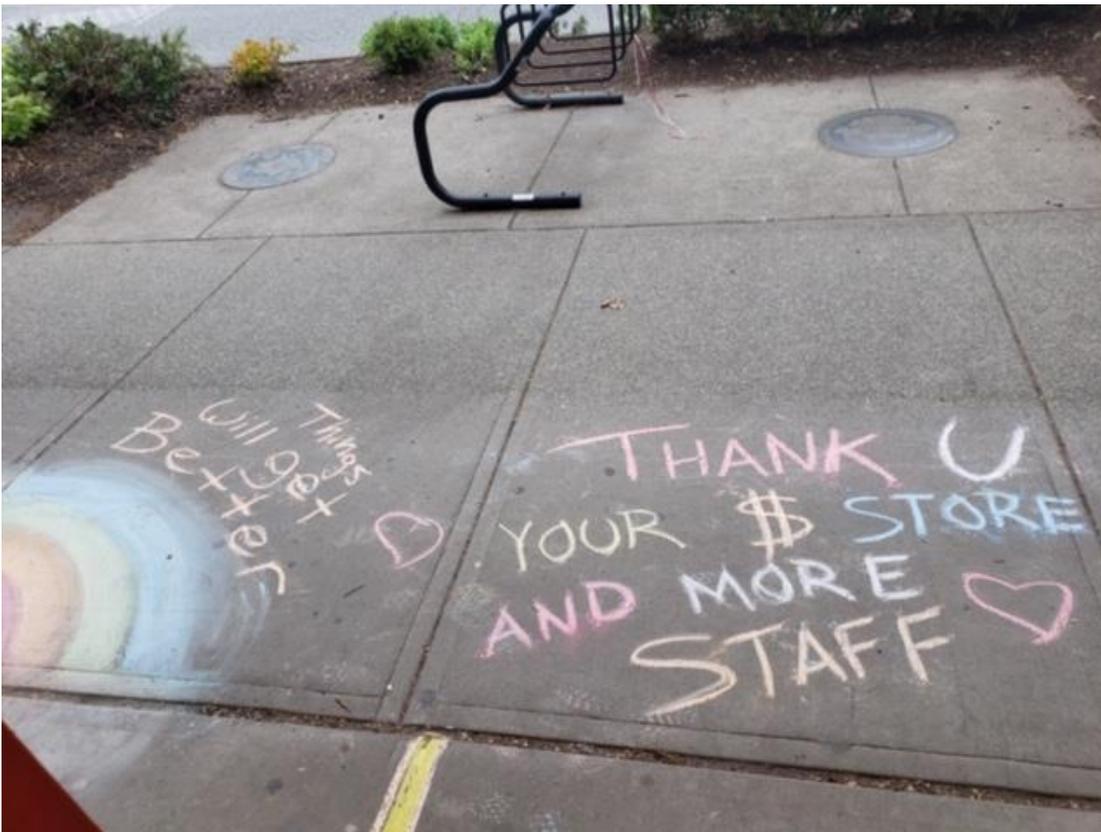
You continue to meet the needs of the community by keeping essentials available for everyone. Together we remain strong and look forward to returning to full operation when it is appropriate.

Keep up the great job in being diligent about customer and staff safety, by posting information, implementing new safety procedures and protocols.

Continue to be kind, keep your distance and stay safe. We are all in this together.

The staff at YDSWM Head office

Customer support expressed in front of Ken's store on Broadway in Vancouver BC



Health orders and regulations

Recently, one of our Alberta franchisees had a health authority inspector come through and assess the safety of their store in respect to Covid 19. The inspector provided written sign off that the store's additional safety procedures were meeting the various local regulations in place and could continue to stay open.

We suggest you take these minimum precautions as listed in the guidance from the BC health authority below

<https://www2.gov.bc.ca/assets/gov/health/about-bc-s-health-care-system/office-of-the-provincial-health-officer/covid-19/covid-19-pho-guidance-grocery-stores.pdf>

Each province or even individual cities, may have their own unique regulations on suggested enhanced safety protocols and procedures that they require of their retail businesses. Please ensure you meet the expectations of local and provincial governments where your store is located.

What Cleaners are effective in fighting off the virus bacteria?

Here is a great resource if you want more information on the effectiveness of some of the cleaning products you may be using around your store as part of your heightened safety procedures.

<https://www.canada.ca/en/health-canada/services/drugs-health-products/disinfectants/covid-19/list.html>

Be kind, be calm and be safe.